

Quality Insights Renal Network 4

January 23, 2014

Vascular Access Management
Improvement Focus Facilities

Aim 1: Vascular Access Management

- Quality Insights Renal Network 4 (QIRN4), under the direction of the Centers for Medicare & Medicaid Services (CMS), is to assist dialysis facilities in improving the quality of care they provide to End Stage Renal Disease (ESRD) patients.

Aim 1: Vascular Access Management

- CMS adopted the Triple AIM as the model for improving/achieving national quality goals for the care of individuals with ESRD.
 - AIM I: Better Care for the Individual through Beneficiary and Family Center Care
 - AIM 2: Better Health for the ESRD Population
 - AIM 3: Reduce Costs of ESRD Care by Improving Care

Aim 1: Vascular Access Management

- Welcome, your facility has been selected to join the VAM Improvement Focus Facilities.

AIM I: Better Care for the Individual through Beneficiary and Family Center Care

- Vascular Access Management

*- Improve Arteriovenous (AV) Fistula Rates
for Prevalent Patients*

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- What challenges do you encounter?

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- CMS Goals:
 - > 68% AVF, <10% LTC (>90 days)
- Base Year (2013):
 - NW4 Facilities: 59.8% AVF, 16.7% LTC (>90 days)
 - *(taken from October 2012 CW data for the baseline)*
- As of September 2013 Clinical Closure month:
 - NW4 Facilities: 61.3% AVF, 14.3% LTC

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- CMS Goals: > 68% AVF, <10% LTC (>90 days)
- Baseline: September 2013 Data from CrownWeb
- Reduction in Failure Rate to calculate the goals

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- Process Improvement Strategies:
 - Patient Engagement
 - Provide resources
 - Feedback
 - Site visits

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- Patient engagement

- Recruit a Vascular Access Patient Champion*

- o Role

- » Reinforce importance of AVF with other patients
 - » Bring concerns from patients to the staff
 - » Involve them in vascular access success celebration

**note: the patient representative can perform this role*

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- Provide Resources
 - Data
 - Monthly Reporting Tools
 - VA Educational Resources
 - Share Best Practices

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■ Feedback:

- Two Webinars: (January & November)
- Monthly Individualized calls with the facility Vascular Access Manager (VAM) or representatives.
- Mid year survey
- Final Webinar (November)
- Submit Monthly Reporting Tool

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- Site visits as needed
 - Review the facility's VA process
 - Provide education

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Next Steps:

- Evaluate your process
- Recruit a Vascular Manager (VAM)
 - *Email VAM contact to: kkha-moua@nw4.esrd.net by February 15, 2014*
- Recruit a Vascular Patient Champion
 - *Report progress on the first call*
- Submit your Monthly Reporting Tool
 - *Due by the 15th of each month*

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- Calls: 4th Tuesdays of each month

Aim 1: Vascular Access Management

- What do you feel contributed to the vascular access improvement trend moving in the right direction?
- *What your colleagues stated*
 - *Patient education flyers*
 - *Teamwork, tools, and accountability*
 - *Continuing effort by the entire time*
 - *Vascular Access Coordinator*
 - *Focus*

Questions?

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