

Network Council Meeting

December 16, 2014



Welcome

- All Lines have been Muted.
- To ask a question please push *2
- To re-mute after question please push *2

Save the Date: October 27th, 2015
Seven Springs, PA – Western PA



Reminder

- Facility Personnel Update in CROWNWeb
 - Process to update personnel info each month
 - Add all new staff members
 - Remove those who have left

Network Personnel Form

- Please note that we must have ALL information on the following staff positions:
 - Medical Director
 - Administrator
 - Head Nurse/Clinic/Nurse Manager
 - Dietitian
 - Social Worker
 - Data Contact
 - Home Dialysis Coordinator
 - Primary Disaster Coordinator
 - Alternate Disaster Coordinator

Questions on Personnel Updates

- Press *2 to ask questions about this or CROWNWeb

QIRN4 Newsletter



A Periodic Newsletter from Quality Insights Renal Network 4 | www.qim4.org

December 11, 2014

In This Issue

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[QIRN 4 Gets Social](#)

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[Emergency Preparedness Updates](#)

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Alerts and Recalls

[GemStar Power Supply, 3VDC for GemStar Infusion Pumps by Hospira: Class I Recall - Power Supply May Not Deliver Enough Electricity](#)

Our Commitment to You

Quality Insights Renal Network 4 (QIRN 4) is committed to providing valuable resources like this e-newsletter that help improve the quality of renal care in Pennsylvania and Delaware. Please [contact us](#) with any questions, concerns or suggestions.

NHSN Dialysis Event Surveillance Reporting Deadline

The next Centers for Medicare & Medicaid (CMS) reporting deadline for National Healthcare Safety Network (NHSN) Dialysis Event Surveillance is **Wednesday, December 31, 2014.**

This applies to ESRD Quality Incentive Program (QIP) (Payment Year 2016) Dialysis Event Surveillance data for Quarter 3 (July 1, 2014 to September 30, 2014).

Changes to Quarter 3 data can be made until the 12/31/2014 reporting deadline. Any changes made to these data after 12/31/2014 will not be sent to CMS. Therefore, please make sure all data are complete and correct before the deadline.

Polling Questions – To start the meeting off

- Did you received the Network Newsletter last week
 - Yes
 - No
- If no, and you would like to receive the newsletter, please enter you email address in the chat function to the organizers

Let us know!

- NW4 would like to receive feedback about the newsletter. Please feel free to drop us a note at our mailbox and give us feedback
- Visit www.QIRN4.org
 - Select “contact us”

QIRN4.ORG

- Patient and Family
- ICH-CAHPS
- Needs Assessment
- Winter Storm
- New Patient Info
- New Facility Binder

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Quality Insights RENAL NETWORK 4

Welcome

Better health, better care, lower costs. Working together, we can get a little closer to achieving that vision each day. We're Quality Insights Renal Network 4, the End-Stage Renal Disease Network for Pennsylvania and Delaware. QIRN 4 is your source for support, guidance and information as renal patients and providers. We look forward to partnering with you to improve care for renal patients in Pennsylvania and Delaware.

Here at QIRN 4, we:

- Develop standards to improve patient care.
- Provide educational resources for patients, families and renal professionals.
- Promote vocational rehabilitation to help patients remain working or return to the work force.
- Support facilities and staff in resolving patient issues.
- Assist in resolving patient grievances.
- Collect and report ESRD statistics.
- Are committed to making sure people with Medicare who have been diagnosed with end-stage renal disease receive the care they need.

As always, should the need arise to file a grievance, please contact us at our patient toll-free line at 1-800-548-9205 or 610-265-2418.

Sign up for our bi-weekly newsletter [here](#).

We encourage you to [contact us](#) with questions, comments or suggestions.

Recent News

- [Scientific Registry of Transplant Recipients Releases 2013 Reports](#)
- [Dialysis Facility Compare: 5-Star Rating](#)
- [CROWNWeb October Newsletter and Help Desk Newsletter Now Available](#)
- [News from the NHSN Help Desk: What to Do When You Have No Events to Report for a Month](#)

ICH-CAHPS

Needs Assessment Survey

Winter Storm Survey

**GET STARTED TODAY
NEW PATIENT INFO
GET STARTED TODAY**

New Facility Binder

Polling Question

- Have you ever visited our website
 - Yes
 - No
- If yes, was it
 - Easy to navigate
 - Somewhat easy to navigate
 - Not so easy to navigate
 - Hard to navigate

We are now connected!

Like us on Facebook!



Click me!

Follow us on Twitter!



Click me!

Polling questions

- Do you use Facebook
 - Yes
 - No
 - Not yet but will soon
- Do you use Twitter
 - Yes
 - No
 - Not yet but will soon

AIM 1: Vascular Access Management

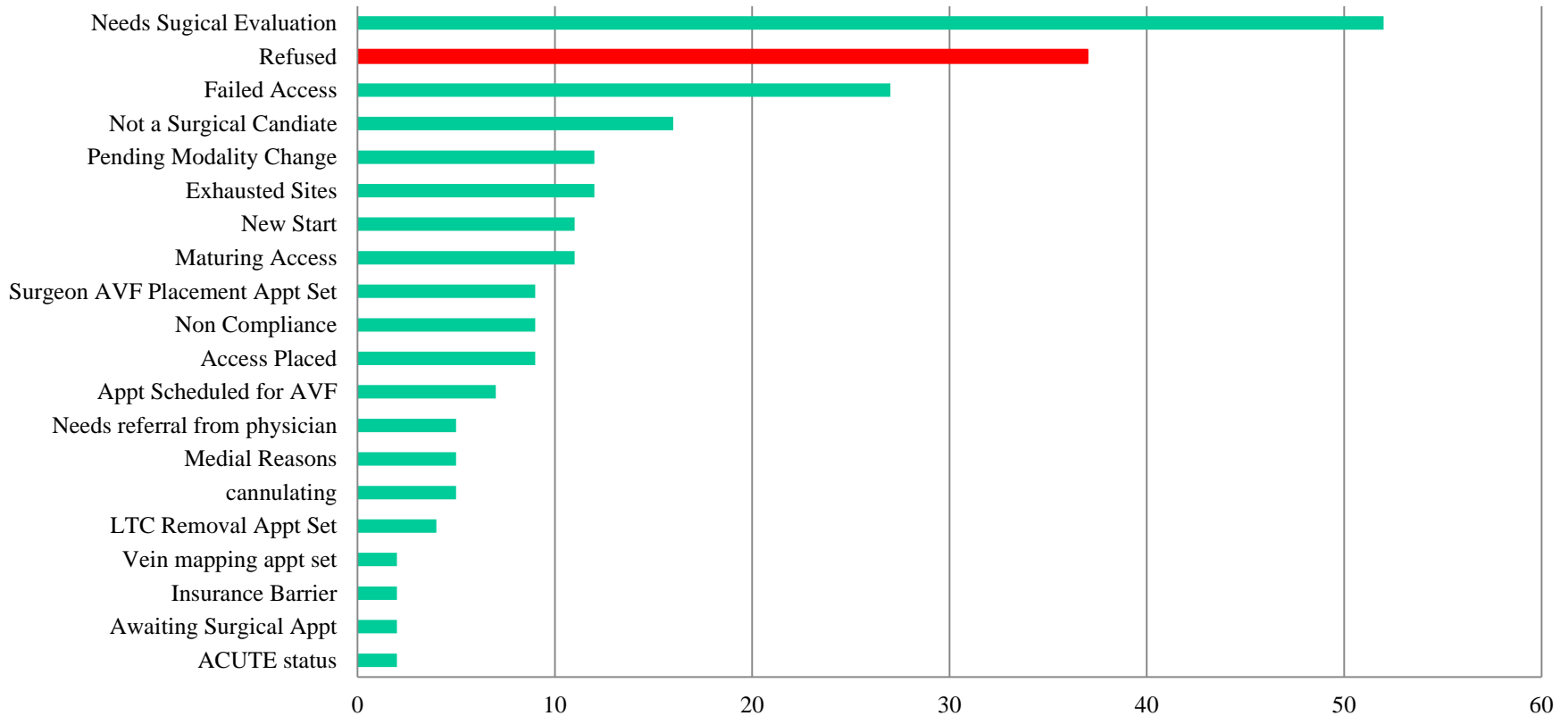
- Ultimate CMS Goals: > 68% AVF, <10% LTC (>90 days)
- Incremental network goals for 2014

	Baseline (Oct 2013 CW Data)	Goal (End of Sept 2014)	Mid Point (June 2014)	Measurement Period Results (Sept 2014)
AVF	61.4%	62.6%	62.3%	63.3%
LTC	15.9%	13.9%	14.83%	14.95%

AIM 1: Vascular Access Management

*Sample from the 12
Focus Facilities*

Barriers to Removing LTC



AIM 1: Vascular Access Management

- Cannulation Camp – October 5, 2014

Champion, PA

- Cannulation Camp – October 16, 2014

Giant Super Store Community Center, Willow Grove

- Collaborative effort sponsored by QIRN 4, DaVita, Quality Vascular Access Services, Valley Access Center, Metro Vascular Center and Dialysis Center at Brinton Lake, Lifeline Vascular Access and American Nephrology Nurses' Association (ANNA) Keystone Chapter.
- 47 attendees and 9 staff members
 - 4 main speakers
 - 4 breakout “Hands-On” Sessions
 - 4 CEUs given

AIM 1: Polling Question

- Would you like to participate in a Cannulation Camp?
 - Yes
 - No
- If yes: please select time frame for Class
 - 8 hours
 - 4 hours
 - 2 hours

AIM 1: Patient Safety: HAIs

- HAI Quality Improvement Activity (QIA)
 - CDC ‘Tool Kit’ used for monthly observations
 - 30 hand washing opportunities
 - 10 fistula/graft cannulations
 - 10 catheter connections or disconnections
 - 20% of the network facilities are included
 - 62 facilities

In order for an audit to be counted as completed correctly, the facility must complete the minimum observations for each categories.

AIM 1: Patient Safety: HAIs

- HAI QIA: Audit Results from the 62 participating facilities
- Numerator: Submitted the minimum required audits

Audit Type	Baseline (April 2014)	Sept 2014
Hand Hygiene Audits (30)	38/62 = 61%	55/62 = 89%
AVF/AVG Cannulation (10)	43/62 = 69%	55/62 = 89%
CVC Connection/disconnection (10)	39/62 = 63%	55/62 = 89%

AIM 1: Patient and Family Engagement (P&FE)

- There are currently 27 dialysis facilities actively enrolled in the emBRACE Program with 2 recent certifications.

AIM 1: Patient and Family Engagement (P&FE)

- Patient inspired QI Project :
 - Care Planning and Participation
 - Aimed to increase patient understanding of their care plan by educating patients and training staff.

AIM 1: Patient and Family Engagement (P&FE) continued

- Patient inspired Education Initiatives
 - Campaign I titled “Who’s who at the Dialysis Center?”
 - Campaign II titled “Maximize your time with the Doctor”

Aim 2: Improve Transplant Coordination

- 2015 AIM 2 Project:
Project C: Improve transplant coordination

Aim 3: Support for ESRD QIP

- www.DialysisData.org
 - Dialysis Facility Reports (DFR)
 - Quarterly Dialysis Facility Compare (QDFC)
- Facility Compare Star Rating Program
 - Set to go live January 2015

Discussion:

Issues or Questions?

- Any Issues you would like to bring to our attention?
- Sharing Lessons Learned or Best Practices
 - Preparing for Survey
 - Reducing LTC
 - Preventing Infections
 - Using CROWNWeb
 - Using NHSN

Polling

- Was this format for the network update and discussion time helpful to you
 - Yes
 - No
 - Suggestions please go to www.QIRN4.org website and let us know