

Facility Performance Score Certificate

What Does This Mean to Patients?

The Performance Score Certificate shows how well a facility performed on specific measures and must be posted in an area that is available for patients to read.

What Measures Are Included on the Performance Score Certificate?

The performance measures change from year to year. The End-Stage Renal Disease (ESRD) Quality Incentive Program (QIP) addresses the following measurement topics.

- **Anemia Management** - Many patients with ESRD have low levels of red blood cells. The Centers for Medicare & Medicaid Services (CMS) measures how well dialysis facilities take care of each patient's red blood cell levels.
- **Dialysis Adequacy** - CMS measures how well a dialysis facility's treatments cleanse a patient's blood of wastes.
- **Infections** - CMS wants dialysis facilities to prevent infections. The ESRD QIP includes measures that reward fistula use. The ESRD QIP also requires all dialysis facilities to report bloodstream infections to the Centers for Disease Control and Prevention (CDC).
- **Patient Experience of Care** - CMS measures how patients feel about the care they receive by asking in-center hemodialysis facilities to conduct patient surveys.

Performance Score Certificates are updated annually. CMS encourages you to discuss the scores on the certificate with physicians and other medical staff at your facility.

For more information about Performance Score Certificates, visit: <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/ESRDQIP/Downloads/QIP-Patient-FAQ.pdf>.



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