



Network 4 Patient Representatives

Monthly Meeting

Tuesday at 2:00 PM

Wednesday at 2:00 PM

Deborah Knight, MSW
Patient Services Coordinator



Welcome Facilities and Patients

Agenda

- Update on Grievance Activity
- Update on Patient and Family Engagement (PFE) Activities
- SWs may disconnect at this time from the call
- Discussion and Q&A
- Open Networking for Patient Representatives

Closing Announcements

- Patient Rep Documents found at this link
 - <http://www.qirn4.org/Patients-and-Families/Patient-Representative-Program.aspx>
- All Meeting Webex Information can be found on the Network website: www.qirn4.org under the patient representative tab.
 - Phone call in number: 1-866-951-1151
then enter 95 49 890#
 - All Patient Rep meetings are held from 2:00 pm - 3:00 pm on the first Tuesday and Wednesday of each month.
- Network Contact
 - Deborah Knight; PFE@nw4.esrd.net or dknight@nw4.esrd.net
 - 1-800-548-9205 or 610-265-2418 ext. 2831