

Required Posting for Quality Insights Renal Network 4
Each of these posters/brochures must be posted in an area for patients to read. The Department of Health as well as NW4 staff will look for the postings during facility surveys and visits.

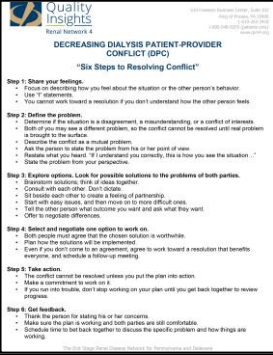

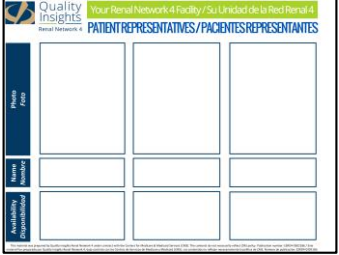



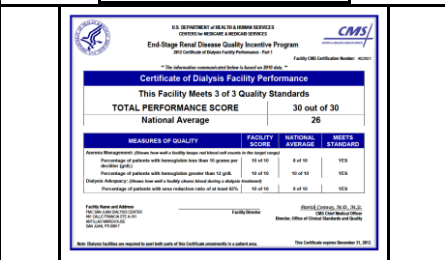
Image	Name	Posted	
		Yes	No
	1. “6 Steps to Resolving Conflict” Decreasing Patient-Provider Conflict Poster		
	2. “Do You Know What to Do if You Have a Concern?” Poster		
	3. Patient Representative Photos Poster (English and Spanish)		

Image	Name	Posted	
		Yes	No
 <p>The document outlines patient rights and responsibilities, including the right to privacy, informed consent, and the right to refuse treatment. It also lists various patient responsibilities such as providing accurate information, following medical advice, and attending appointments.</p>	<p>4. QIRN4 Patient Rights and Responsibilities (English and Spanish)</p>		
 <p>This poster provides information on three treatment options for kidney disease: In-Center Hemodialysis, Peritoneal Dialysis, and Kidney Transplantation. It compares the pros and cons of each, such as location, schedule, and lifestyle impact.</p>	<p>5. Treatment Options Poster</p>		
 <p>This poster addresses common concerns for kidney patients, such as fatigue, fluid retention, and medication management. It provides practical advice and encourages patients to communicate with their healthcare providers.</p>	<p>6. "I Am A Kidney Patient: What Do I Do If I Have A Complaint?" (English and Spanish)</p>		
 <p>This is a Certificate of Dialysis Facility Performance from the CMS End Stage Renal Disease Quality Incentive Program. It shows that the facility meets 3 of 3 quality standards, with a total performance score of 30 out of 30, which is above the national average of 26.</p>	<p>7. QIP Certificate</p>		