



## *Emergency Preparedness for Patients and Providers*

### Emergency Hotlines & Information

Below are toll-free phone numbers that will be activated to provide information in the event of an emergency. Please note that these numbers will not be active under normal operating circumstances:

DaVita Dialysis (or Total Renal Care):	1-800-400-8331
Fresenius Medical Care (FMC or BMA):	1-800-626-1297
Dialysis Corporation of America (DCA):	1-888-730-6164
American Renal Associates (ARA):	1-888-880-6867
National Emergency Family Registry and Locator System (NEFRLS):	1-800-588-9822 or <a href="https://egateway.fema.gov/inter/nefrls/home.htm">https://egateway.fema.gov/inter/nefrls/home.htm</a>
Dialysis Clinic, Inc.	1-866-424-1990

### QIRN4 Emergency Preparedness Manual for Dialysis Patients

[Click here](#) for an emergency preparedness manual for dialysis patients developed by Quality Insights Renal Network 4 staff, renal community volunteers and collaboration with other ESRD Networks.

### Kidney Community Emergency Response Coalition (KCER)

QIRN 4 is part of the [National Kidney Community Emergency Response \(KCER\) Coalition](#), which has developed a number of tools and resources to assist providers, federal, state, and local emergency responders, patients, and patients' families in establishing emergency preparedness and response plans.

- [CMS Guide-Emergency Preparedness for Dialysis Patients](#)
- [CMS-Preparese para Emergencias:Una guia para personas en dialisis](#)
- [Patient Disaster To-Do List](#)
- [Patient Disaster To-Do List \(Spanish\)](#)
- [What to do in a Boil Water Advisory](#)
- [Dialysis Facility Compare](#)
- UNOS-Transplant Assistance  
1.888.894.6361
- [Kidney Community Emergency Response / Preparedness](#)
- [American Red Cross](#)  
for local chapter, see white pages of your phone directory
- [Emergency/Disaster Information](#), Delaware
- [Emergency/Disaster Information](#), Pennsylvania
- [Disaster Preparedness: A Guide for Chronic Dialysis Facilities - Second Edition](#)
- [Disaster Preparedness: A Guide for Chronic Dialysis Facilities - Second Edition - Supplemental Appendix of Customizable Forms](#)



# Quality Insights

## Renal Network 4

1586 Sumneytown Pike #1470  
Kulpsville, PA 19443  
1-610-265-2418  
1-800-548-9205 (patients only)  
www.qirn4.org

- Kidney Community Toll Free Emergency Hotline  
888-33KIDNEY or 888-335-4364
- [Suggested Facility Staff Role Assignments in an Emergency](#)
- [Facility Tracking \(open / closed status\)](#)
- [Kidney Community Emergency Listserv](#)
- Kidney Community Emergency Response Coalition (KCER)  
866-901-ESRD (3773)
- Local health department - See blue pages in your local phone directory
- [Centers for Disease Control and Prevention \(CDC\)](#) - Dialysis Care After a Disaster  
1-888-246-2675 (English)  
1-888-246-2857 (Español)
- [U.S. Department of Homeland Security](#)
- Community Emergency Response Team (CERT)  
1-877-237-8411
- [Federal Emergency Management Agency \(FEMA\)](#)

### Information on Viral Threats

- [KCER Viral Threat Awareness - June 24, 2014 Presentation](#)
- [Middle East Respiratory Syndrome \(MERS\)-Coronavirus \(CoV\) Speciman Collection Information](#)
- [Travel Health Information from the Centers for Disease Control and Prevention \(CDC\)](#)
- [Viral Threats Article: Health Experts Consider Pandemic Risks of Influenza Viruses, Coronaviruses](#)
- [NIH Health News: MERS Virus Did Not Spread in 2 U.S. Cases: Health Officials](#)

### MERS Resources

- [Centers for Disease Control and Prevention \(CDC\) MERS Web site](#)
- [Travelers' Health](#)
- [World Health Organization Coronavirus Infections Web site](#)

### Disease Information

- [Chikungunya](#)
- [Dengue Fever](#)
- [Ebola](#)
- [Hepatitis - Environmental Disinfection for Dialysis Facilities](#)
- [Hepatitis - Standard Precautions/Safe Injection Practices](#)
- [Measles](#)
- [Measles Article: Measles Cases in U.S. Reach a 20-Year High](#)
- [Middle East Respiratory Syndrome \(MERS\)](#)
- [Methicillin-resistant Staphylococcus aureus \(MRSA\) Infections](#)
- [Pertussis \(Whooping Cough\)](#)
- [Pertussis Epidemic in California](#)
- [Polio: Guidance to US Clinicians Regarding New WHO Polio Vaccination Requirements for Travel by Residents of and Long-term Visitors to Countries with Active Polio Transmission](#)