

## 2016 Quality Improvement Activities

AIM	Domain	Sub-Domain	Activities
<b>AIM 1:</b> Better Care for the Individual through Beneficiary and Family Centered Care		Conduct QIA to improve Facility Grievance Process	<ul style="list-style-type: none"> <li>• <b>QIA (1)</b> - Improve communication between patients and targeted facilities to reduce grievances</li> <li>• 10 facilities with selected weighted measure</li> <li>• Decrease average weighted score by 20%</li> <li>• Requires 2 patient SMEs</li> </ul>
		Promote Use of In-Center Hemodialysis Consumer Assessment of Healthcare Providers and Systems (ICH CAHPS) and/or Any Similar Survey Identified by CMS	<ul style="list-style-type: none"> <li>• <b>QIA (2)</b> - Improve the patients response to identified issues via the ICH-CAHPS</li> <li>• 10% of patients and minimum 20 dialysis facilities</li> <li>• Demonstrate a 5% relative improvement</li> <li>• Required 2 patient SMEs</li> </ul>
	Vascular Access Management	Reduce Catheter Rates for Prevalent Patients	<ul style="list-style-type: none"> <li>• <b>QIA (3)</b> - Reduce the use of long-term catheters (LTC's)</li> <li>• All Eligible Facilities (137) with LTC &gt;10% at September 2015 baseline</li> <li>• 2 percentage point reduction</li> </ul>
		1) Reduce Rates of Dialysis Events (HAI/bloodstream infection (BSI)/Sepsis) 2) Increase Hepatitis B (HBV) and Pneumococcal Vaccination Rates	<ul style="list-style-type: none"> <li>• <b>QIA (4)</b> – Reduce Blood Stream Infections (BSI)</li> <li>• At least 20% of facilities (66 facilities)</li> <li>• 5% reduction in pooled mean BSI rate</li> <li>• 2 patient SME</li> </ul> <ul style="list-style-type: none"> <li>• <b>QIA(5)</b> – Improve HBV &amp; Pneumococcal, vaccination rates; then replaced by new facilities</li> <li>• Vaccination</li> <li>• 10% of low-performing facilities (max 25)</li> <li>• Facilities stay in project until they reach 60% vaccination rate</li> <li>• 2 percentage point increase over baseline</li> </ul>
<b>AIM 2:</b> Better Health .for the ESRD Population	Population Health Innovation Pilot Project	Reduce Identified Disparity through:  Project C: Promote Home Dialysis	<ul style="list-style-type: none"> <li>• <b>QIA(6)</b> – Improve Home Dialysis Referral</li> <li>• 2% reduction</li> <li>• Disparity reduction</li> <li>• 5% on IC Hemo patients (18 – 20 facilities)</li> </ul>

		<p>1) Conduct Quality Improvement Activities to assist Facilities in Improving their Performance on ESRD QIP Measures</p>	<ul style="list-style-type: none"> <li>• <b>QIA(7)</b> - Improve High Calcium levels in patients (Hypercalcemia) for the first year</li> <li>• 10 facilities with lowest QIP scores</li> <li>• 25% improvement</li> <li>• 8 facilities complete the PDSA cycle (achieve target three months in a row)</li> </ul>
<p><b>AIM 3:Reduce Costs of ESRD Care by Improving Care</b></p>	<p>Support for Facility Data Submission to CROWNWeb, NHSN, and/or Other CMS-Designated Data Collection System(s)</p>	<p>1) Conduct Data Quality QIA for NHSN with hospitals and dialysis facilities</p>	<ul style="list-style-type: none"> <li>• <b>QIA (8)</b> - Identify effective communication strategies to report positive blood culture results obtained at the hospital.</li> <li>• 20 facilities without access to hospital EMRs</li> <li>• 5 hospitals that receive pts from identified 20 facilities</li> <li>• HAI LAN (Health-Associated Learning and Action Network)</li> </ul>

**If you have any questions, please contact Tish Lawson, Quality Improvement Director at (610) 265-2418 ext. 2841**